Reaching the Underserved With a Preventorium

Health clinic effectively bridges cultures to offer at-risk group a proactive approach to health care.

BY GINA SHAW Contributing Writer

NEW YORK — When Elmer E. Huerta, M.D., left his oncology practice in Peru to come to the Washington, D.C., area in 1987, "I thought I was going to the heavens," he recalls. In Peru, 85% of breast and cervical cancers are found at stage III or IV, he told physicians at a cancer symposium.

But when he arrived in the United States, Dr. Huerta found pockets of poverty and lack of access, where people were horribly underserved and where diagnosis of disease came much too late, just as it did in Peru. He treated women with breasts horribly swollen and disfigured by tumors, who hadn't sought care until their symptoms were overwhelming, and their cancers so far advanced that they were almost untreatable.

"I saw women who could not bring themselves to do breast self-exams, because their mothers and grandmothers told them never to touch their breasts." Dr. Huerta said at the symposium, which was sponsored by New York University and the Lynne Cohen Foundation for Ovarian Cancer Research.

Dr. Huerta realized that cultural barriers-as well as unfamiliarity with the health care system, a lack of insurance coverage, and linguistic isolation-were keeping many Hispanic men and women in the United States from seeking preventive health care. Many would go to the doctor only when they were sick, which meant that diseases that could have been caught and treated early were being diagnosed in late, deadly stages. "The challenge I faced was how to convince people to seek care when they had no symptoms," he said.

The answer came through television and radio. He asked a patient with an advanced case of cervical cancer why she had not had a Pap smear before, and she responded, "What's that?" Seeking to lighten the mood during the same visit, he asked her what she thought of the goingson on a popular soap opera appearing on a Spanish-language television network. She was instantly engaged, telling him what she thought the characters would do next. So, "I thought, why can't we sell health like we sell shoes-through the media?"

In 1989, Dr. Huerta created his first radio program, "Cuidando Su Salud [Taking Care of Your Health]," selling not pills, potions, and products, but prevention. The show has run daily ever since, and now Dr. Huerta has added a weekly, nationally syndicated call-in talk show and a local live television program to his roster. Together, the programs are estimated to reach 90% of Hispanics in the United States.

In 1993, a health clinic in Maryland's Montgomery County learned about the power of Dr. Huerta's message. In an average quarter, the clinic saw perhaps 20 Hispanic women for mammograms and Pap smears. During the first quarter of 1993, for example, 23 Hispanic women came to the clinic. But in the following 3 months, that number skyrocketed to 118-more than 5 times as many Hispanic patients as the clinic had seen in any quarter.

Dr. Huerta also persuaded his listeners to participate in clinical trials, which have struggled with low rates of accrual in the Spanish-speaking community. When he promoted one National Institutes of Health-sponsored trial on the radio, 325 listeners signed up, compared with no Hispanic participants in the previous month. He broadcasts clear, easy to understand information on topics such as how clinical trials work, why men should examine their testicles regularly, and the importance of wearing seat belts.

Once people got the message about preventive care and screening, they were left to seek affordable care. This is one reason Dr. Huerta founded the Cancer Preventorium more than a decade ago at the Washington (D.C.) Hospital Center. The affordable clinic allows low-income people to go for screening tests and get referrals for treatment. It's the opposite of the sanatoriums that sprang up in the early part of the 20th century, which hosted people with long-term illnesses. You don't go to the Preventorium if you're sick, he says. You go because you're well and want to stay that way.

Three weeks after its opening, the Preventorium had appointments booked through the end of the year. Patients pay \$64 a visit, and the collection rate is almost 100%. "Even poor people will pay if you give them something of value," he said.

Medicare Part D Benefit May **Facilitate Formulary Appeals**

BY JENNIFER SILVERMAN Associate Editor, Practice Trends

WASHINGTON — Patients may find it easier to appeal denials of payment for medications under Medicare's new Part D prescription drug benefit than they do under other health programs, an analyst said during a meeting of the Medicare Payment Advisory Commission.

Specifically, the new benefit offers quicker alternatives to getting formulary exceptions for nonpreferred drugs than private plans or Medicaid, Joan Sokolovsky, Ph.D., a MedPAC senior analyst indicated. The new prescription drug benefit, a part of the Medicare Modernization Act of 2003, goes into effect in January.

MedPAC analysts reviewed the appeals processes in several private plans and in Medicaid to see how they compare with the upcoming Part D prescription drug benefit. The commission queried a number of stakeholders in these markets, including physicians, pharmacists, consumer advocates, health plan representatives, and pharmacy benefit manager representatives.

While Medicare's regulations on appeals generally support the processes of Medicaid and private health plans, Med-PAC did find some fundamental differences, Dr. Sokolovsky said.

More situations are considered "coverage determinations" under the Part D benefit and may be appealed, she said. For example, Medicare beneficiaries will be able to appeal an increased copayment if they are prescribed a nonpreferred drug as opposed to a preferred drug. Dr.

Sokolovsky said that private plans reported having little experience with this kind of adjustment.

The time frame for handling exception requests is also shorter under Part D, Dr. Sokolovsky continued. "If under an urgent request for an exception, a [Medicare Part D] plan must handle these determinations within 24 hours. That's typically faster than required for most [private insurers] now."

Shorter, expedited time frames and the ability to appeal copays, however, may lead to an increased volume of appeals, and possibly higher premiums, she said.

To minimize appeals, Part D plans may put fewer restrictions on separate, tiered cost sharing on nonpreferred drugs.

In some cases, physicians under Part D must get prior approval or authorization before nonpreferred drugs are covered.

From interviews with stakeholders. Med-PAC learned prior authorization often creates burdens for beneficiaries and providers in commercial and Medicaid plans.

Prior authorization should ideally take place before the prescription is writtenbut often doesn't, Dr. Sokolovsky said.

'Physicians frequently don't know what the drugs are on their patients' formularies, or which ones require prior authorization." Patients often become aware of the need for prior authorization when the pharmacist tries to process the prescription and gets a notice the drug is not covered, but lists others that would be covered.

Private plans tend to keep detailed information on the disposition of exception requests; however, some information never comes back to a plan, she said.



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Actionaryces: NDICATIONS AND USAGE: Ovace* is intended for topical application in the following scaling dematoses: seborrise idematilis and seborrhea sicca (dandruff), It also is indicated for the treatment of secondary bacteria infections of the skind uet to organisms susceptible to sufformamides. CONTRAINDICATIONS: Ovace* is contraindicated in persons with known or suspected hypersensitivity to sufformamides or to any of the ingredients of the product.

VARNINGS: Sulfonamides are known to cause Stevens-Johnson syndrome in hypersensitive individuals. Stevens-Johnson syndrome also has be reported following the use of sulfacetamide sodium topically. Cases of drug-induced systemic lupus erythematosus from topical sulfacetamid also have been reported. In one of these cases, there was a fatal outc PRECAUTIONS:

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and cram-negative microorganisms commonly isolated nom secondary contaneous programic infections. *Carcinogenesis, Mutagenesis, and Impairment of Fartility:* Long-term animal studies for carcinogenic potential have not been performed on **Ovace**^{*} to date. Studies on reproduction and fertility also have not been performed. One author detected chromosomal nondisjunction in the *Saccharomyces cerevisiae*, following application of sulfacetamide sodit. The significance of this finding to the topical use of sulfacetamide sodi. In the human is unknown.

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(See WARNINGS) OVERDOSAGE: The oral LD₅₀ of sulfacetamide in mice is 16.5 g/kg. The LD₅₀ for topical administration of sulfacetamide has not been deter mined. Oral overdosage may cause nausea and vomiting. Large oral overdosage may cause hematruina, crystalluria, and renal shutdown due to the precipitation of sulfa crystals in the renal tubules and the urinary tract. For treatment, contact local Poison Control Center. DOSAGE AND ADMINISTRATION:

DOSAGE AND ADMINISTRATION: Seborrheic dermatitis incluling seborrhea sicca-Ovacer Wash: Wash affacted areas twice daily (morning and evening), or as directed by your physican. Avoid contact with eyes or mucous membranes. Wet skin and liberally apply to areas to be cleansed, mass gently into skin working into a full lather, rinse thoroughly and pat dry. Rinsing with plain water will remove any excess medication. Repeat application as described for eight to ten days. If skin dryness occurs it may be controlled by rinsing cleanser off sooner or using less frequently. Regular shampooing following **Ovace**? **Wash** is not necessary, but the last should be shampooed at least once a week.

hair should be sharipoped at least once a week. Ovace* Foam: For proper dispensing of foam, can must be inverted. Shake well before use. Remove clear can. Gently hreak the tiny plastic piece where the back of the nozzle connects to the top. Invert can and dispense small amount of **Ovace*** Foam onto hand. The exact amount needed will vary according to the size of the affected area. Hair should be towel-dried or dry before applying to scalp. With fingers, gently massage **Ovace*** Foam into affected areas of the scalp until noam disappears. Use twice daily or as directed by your physician. Wash your hands after applying ing the foam. Allow the treated area to at a vidy. Do not wash the treated area immediately after applying the foam. Hair skyling products can be used as usual after the foam has been applied. Repeat application as described for 8-10 days.

Ovace⁹ Cream and Get: Apply to affected areas twice daily (morning and evening), or as directed by your physician. Avoid contact with eyes or mucous membranes. Repeat application as described for eight to ten days. As the condition subsides, the interval between applications may be lengthered. Applications once or twice weekly or every other week may prevent recurrence. Should the condition recur after stopping of the applications of vace⁹ should be reinitiated as at the beginning of treatment. Secondary Cutaneous Bacterial Infactions – Apply up to four times daily if necessary. See above directions for use.
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(NDC 0064-4200-60) tubes.
Store at controlled room temperature 20°-25°C (68°-77°F). Do not freeze.
Ovace* Wash: Protect from freezing and excessive heat. Ovace* Wash may tend to darken slightly on storage. Slight discoloration does not impair the efficacy or safety of the product.
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