New Zealand Offers No-Fault Insurance Model

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ALEXANDRIA, VA. — In New Zealand, all physicians pay \$700 a year for indemnity insurance, and it's nearly impossible to sue a physician.

That's because New Zealand has had a no-fault injury compensation system in place for the last 30 years.

The Accident Compensation Corporation (ACC), a state-funded insurer established in 1974, addresses unmet patient expenses from injuries. And since 1994, New Zealand's Health and Disability Commissioner has handled complaint resolution and provider accountability.

"We've made a really good start," Marie Bismark, M.B., a legal advisor to the New Zealand health and disability commissioner, said at a meeting on patient safety and medical liability sponsored by the Joint Commission on Accreditation of Healthcare Organizations.

Compensation is available to patients for medical errors that are the result of a failure to observe a reasonable standard of care. The ACC also provides compensation for medical mishaps that are defined that rare and severe adverse outcomes of appropriate treatment.Dr. Bismark gave an example of how the system works: A 22year-old woman with a history of pelvic pain underwent laparoscopy to confirm the diagnosis of endometriosis. During the surgery, her bowel was perforated, which

lead to peritonitis. The woman required further surgery to remove the perforated section of her bowel and form a temporary colostomy. She spent 3 weeks in critical care recovering.

New Zealand's Accident Compensation Corporation accepted the woman's claim as a medical mishap and she was awarded \$28,000 to cover treatment costs, pharmaceuticals, transportation, home help, and lost earnings.

In a situation where a person can no longer perform his or her job, the government will pay for retraining in a new career. And in cases of permanent disability, patients can receive a lump sum payment of up to \$70,000.

New Zealanders on the whole seem to prefer the modest but certain compensa-

Experience with the no-fault system shows that patients aren't seeking to punish physicians, but want systemic changes that will keep mistakes from happening.

Bismark said. The no-fault system also has an accountability component, she said. In

tion system, Dr.

1994, the government established a code of patients' rights and designated the health and disability commissioner as the independent

health ombudsman to enforce those rights.

Patient complaints are often handled through advocacy or mediation. During the advocacy process, an independent patient advocate works to resolve the complaint directly with the provider. In the case of mediation, a neutral third party assists the patient, the physician, and a representative of the hospital to come to a formal agreement.

Formal investigations are generally reserved for serious complaints, she said.

Few complaints proceed to a disciplinary hearing. In a typical year, they receive about 531 complaints, which lead to about 151 investigations, and 10 disciplinary hearings.

"The number of bad apples is really small," Dr. Bismark said.

So far, the experience with the no-fault system has shown that patients typically aren't seeking to punish physicians, Dr. Bismark said. Instead, they want to see systemic changes that will keep mistakes from happening again.

But a downside of the system is that there are many adverse events that ACC officials never hear about, Dr. Bismark said.

And complaints can still have toxic effects on the patient-physician relationship when they are not well handled. "This system is not neutral for doctors," she said.

Dr. Bismark pointed out that the system isn't necessarily a model for countries like the United States because of differences in size and structure of the health care system. New Zealand's population is 4 million, and its per capita health care costs are about \$1,857, compared with \$5,267 in the United States, she said. And New Zealand's no-fault system coexists with universal state-funded health care.

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OxyContin is an opioid agonist and a Schedule II controlled substance with an liability similar to morphine.

Oxycodone can be abused in a manner similar to other opioid agonists, legal or illic it. This should be considered when prescribing or dispensing OxyContin in situation where the physician or pharmacist is concerned about an increased risk of misuse abuse, or diversion.

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OxyContin 80 mg and 160 mg Tablets ARE FOR USE IN OPIOID-TOLERANT PATIENTS ONLY. These tablet strengths may cause fatal respiratory depression when adminis-

OXYCONTIN TABLETS ARE TO BE SWALLOWED WHOLE AND ARE NOT TO BE BRO-Ken, Chewed, or Crushed. Taking Broken, Chewed, or Crushed Oxycontin Tablets Leads to Rapid Release and Absorption of a Potentially Fatal Dose of Oxycod

INDICATIONS AND USAGE

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OXYCONTIN TABLETS ARE TO BE SWALLOWED WHOLE AND ARE NOT TO BE BROKEN, CHEWED, OR CRUSHED TAKING BROKEN, CHEWED, OR CRUSHED DXYCONTIN TABLETS LEADS TO RAPID RELEASE AND ABSORPTION OF A POTENTIALLY FATAL DOSE OF OXYCODONE.

OxyContin 80 mg and 160 mg Tablets ARE FOR USE IN OPIOID-TOLERANT PATIENTS ONLY. These tablet strengths may cause fatal respiratory decression when administered to natients not previously

Misuse, Abuse and Diversion of Opioids Doycodone is an opioid agonist of the morphine-type. Such drugs are sought by drug abusers and peo-ple with addiction disorders and are subject to criminal diversion.

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one can be abused in a manner similar to other opioid agonists, legal or illicit. This should be collaboration or pharmacist is collaboration or pharmacist is collaboration increased risk of misuse, abuse, or diversion.

Healthcare professionals should content the State Photessional Leoning Board, or State Controlled Substances Authority for information on how to prevent and detect abuse or diversion of this product. Interactions with Alcohol and Drugs of Abuse Oxycodome may be expected to have additive effects when used in conjunction with alcohol, other opi-oids, or illust drugs that cause central nervous system depression.

ontin consists of a dual-polymer matrix, intended for oral use only. Abuse of the crushed tablet is a hazerf of overfores and death. This risk is increased with recommend tables of alcohol and substances. With parenteral abuse, the tablet excipients, especially tale, can be expected in result all stose necrosis, interior, outprinning granulomas, and increased risk of endocarditis and valvuant injury. Parenteral drug abuse is commonly associated with transmission of infectious dissouch as beguittis and HIV.

Use of DxyContin" is associated with increased potential risks and should be used only with caution in the following conditions: acute alorboilsm; adrenocordical insufficiency (e.g., Addisorns disease); CISG depression or coma; defium termens; delitable patients; bythosociosics associated with respiratory depression; myxedema or hypothyroidism; prostatic hypertrophy or urethral stricture; severe impairment of hepatic, pul-

Interactions with other CNS Depressants

OxyContin should be used with caution and started in a reduced dosage (!/ to !/s of the usual dosage) patients who are concurrently receiving other central nervous system depressants including sedatives hypotocis, general ensembles, shembradianes, other transpliers, and adobot, Interactive effects resuming in respiratory depression, hypotension, profound sedation, or coma may result if these drugs are take in combination with the usual doses of hythorymine.

Interactions with Mixed Agonist/Antagonist Opioid Analgesics

- Patients should be advised that OxyContin may impair mental and/or physical ability required for the per-formance of potentially hazardous tasks (e.g., driving, operating heavy machinery).
- romance of potentially hazardous tasks (e.g., driving, operating heavy machinery).

 Pallenis should not combine 0 by Confirm with acholor of other central nervous system depressants (sleep aids, tranquilzes) occept by the orders of the prescribing physician, because dangerous additive effects may occur, resulting in serious injury of edath.

 Women of childhearing potential who become, or are planning to become, pregnant should be advised to consult their physician reparting the effects of analgesics and other drug use during pregnancy on themselves and their unborn child.

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 9. Palients should be advised that they may pass empty matrix "phosts" (labeles) via colostomy or in the stod, and that this is of no concern since the active medication has already been absorbed.

 10. Palients should be advised that if they have been receiving treatment with Opcontin forme than a few weeks and cessation of therapy is indicated, it may be appropriate to taper the DoyContin dose, rather than abruptly discontinue it, due to the risk of precipitating withdrawal symptoms. Their physician can provide a dose schedule to accomplish a gradual discontinuation of the medication.
- Patients should be instructed to keep OxyContin in a secure place out of the reach of children. When OxyConti
 is no longer needed, the unused tablets should be destroyed by flushing down the toilet.

unig-urug interactions

Opioid analgasies, including OxyContin*, may enhance the neuronuscular blocking action of skeletal muscle relaxants and produce an increased degree of respiratory depression.

Oxycodone is metabolized in part to oxymorphone via cytochrome P450 206. While this pathway may be blocked by a variety of drugs (e.g., certant cardiovascular drugs including amiodarone and quinidine as well as polycyclic artidepressants), such blockade has not yet been shown to be of clinical significance with this agent. Clinicians should be aware of this possible interaction, however.

ing oxycodone chronicall and/or in the nursery. Nursing Mothers Low concentrations of on breast-feeding infants wh should not be undertaken respiratory depression in Pediatric Use

Due to the broad range of plasma concentrations seen in clinical populations, the varying degrees of pain and the development of loterance, plasma oxycodone measurements are usually not helpful in clinical man agement. Plasma concentrations of the active drug substance may be of value in selected, unusual or com

	OxyContin (n=227) (%)	Immediate- Release (n=225) (%)	Placebo (n=45) (%)	
onstipation	(23)	(26)	(7)	
ausea	(23)	(27)	(11)	
omnolence	(23)	(24)	(4)	
izziness	(13)	(16)	(9)	
uritus	(13)	(12)	(2)	
omiting	(12)	(14)	(7)	
eadache	(7)	(8)	(7)	
ry Mouth	(6)	(7)	(2)	
sthenia	(6)	(7)	_	
weating	(5)	(6)	(2)	

The following adverse reactions occurred in less than 1% of patients involved in clinical trials or we

Cardiovascular: migraine, syncope, vasodilation, ST depression

Digestive: dysphagia, eructation, flatulence, gastrointestinal disorder, increased appetite, roomiting, stomatitis ileus

Respiratory: cough increased, pharyngitis, voice alteration
Skin: dry skin, exfoliative dermatistis, urticaria
Special Senses: abnormal vision, taste perversion
Urogenital: amenorrhea, decreased libido, dysuria, hematuria, impotence, polyuria, urinary nation impared

SAFETY AND HANDLING

Purdue Pharma L.P., Stamford, CT 06901-3431 U.S. Patent Numbers 4,861,598; 4,970,075; 5,266,331; 5,508,042; 5,549,912; and 5,656,295

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