# Guidelines Target Long-Term Care Transitions

# Timely communication of adequate clinical data is instrumental to safe transitions.

#### BY SHERRY BOSCHERT

From the annual meeting of the American Medical Directors Association

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LONG BEACH, CALIF. — New clinical practice guidelines for the first time provide principles and tools for safely transitioning long-term care patients from one care setting to another.

The 99-page online document for physicians and other health care professionals is not a "how to" guide but a distillation of key steps in better care transitions, Dr. James E. Lett II said at the meeting.

He said that, when he tries to talk to long-term care professionals about good transitions of care, the common response is, "We already do that."

"I hate this phrase, and I hear it so many times," said Dr. Lett of the California Department of Corrections and Rehabilitation, Sacramento. "Usually, what they have is a series of preprinted forms with no accountability for who fills them out or how they're completed."

Transitions of care, as currently practiced, result in nearly one-fifth of Medicare beneficiaries discharged from hospitals being rehospitalized within 30 days. Studies suggest that 90% of these readmissions are unplanned and 13% are potentially avoidable, which the Centers for Medicare and Medicaid Services has estimated costs an extra \$12 billion per year, Dr. Lett said. He chaired the interdisciplinary working group that created the new clinical practice guidelines "Transitions of Care in the Long-Term Care Continuum" for the American Medical Directors Association, with participants from the American Medical Association, the American Geriatrics Society, and other organizations.

One foundation of the guidelines is that a care transition should be a patientcentered activity. "You don't shoehorn a patient into your transition process. You build the transition process around the patient," Dr. Lett said. Information moves with the patient. The patient and his or her family participate in decisions. The needs of the patient predominate, and advance directives should be available at each site of care.

Another central concept is that medication reconciliation must occur with every transition at both the sending and receiving sites of care.

Good transitions of care are "the ultimate interdisciplinary team activity," with every member of the care team involved, accountable, and responsive, Dr. Lett said. Caregivers from the sending site must maintain responsibility for a patient, or at least be available, until caregivers at the receiving site can assume management of the person's care.

"No longer can we expect in this complex, fractionated world that the receiving site will have all they need and the patient will do well," Dr. Lett said.

Timely communication of adequate

clinical data is instrumental to safe transitions, he added. The new guidelines include a universal transfer form that can be modified by individual institutions. Tables and appendices cover the essential elements in medication reconciliation, provide sample policies, suggest a pretransition checklist and information that emergency medical services transport may request, and review myths



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DR. LETT

and facts about HIPAA as it applies to transitions of care.

Dr. Lett reviewed the basic steps for implementing a care-transition program:
▶ Clinicians should be ready for surveillance and monitoring of a status change in both planned and unplanned transitions.

► Interdisciplinary team members must communicate with each other and with the patient and/or family to determine the most appropriate care transition. An advance directive also should be discussed.
 ► In a planned transition, the sending facility communicates with the receiving facility, which receives patient information prior to the patient's arrival. Lists and sample forms in the guidelines can help you plan.

▶ Patients can have an acute change of condition and need an unplanned transfer to an emergency department at any time. Keep the necessary forms available at all hours.

► When a patient is being transferred to another care site by emergency medical services, make sure the handoff is documented. Dr. Lett described one case of a patient with dementia and stroke who was "lost" after the emergency medical services transport team said it delivered the patient to a room and left the transfer paperwork on a dresser.

► When a patient's condition improves to the point that a planned transfer to his or her community home is appropriate, clinicians in the sending facility should address pending tests or other imminent needs of the patient.

► When a patient is nearing the end of life, a planned transition to solely comfort care is appropriate. Make sure any needed equipment is available and don't forget medication reconciliation.

► After a patient is physically handed over to the receiving setting of care in a planned transition, "you need to convey recommendations on next steps" and do medication reconciliation.

► If a patient is discharged to his or her community home in a planned transition, make sure you address the availability of transportation, the affordability of medications in the new setting, and medication reconciliation.

► In planned and unplanned transitions, both the sending and receiving entities must verify that the patient has been *Continued on following page* 

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PRODUCTS

#### Continued from previous page

handed over and that essential patient information has been received. "You must expect that the other side will verify this with you, and if they don't, you push it."

▶ In both planned and unplanned transitions, the sending facility follows up to confirm and document that the patient has successfully transitioned to the new setting of care.

▶ Monitor a facility's performance in managing care transitions. "You can't improve what you can't measure," Dr.

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INDICATIONS AND USAGE: Pristiq, a selective serotonin and norepinephrine reuptake inhibitor (SNRI), is indicated for the treatment of major depressive disorder (MDD).

is indicated for the treatment of major depressive disorder (MDU). **CONTRAINDICATIONS: Hypersensitivity**-Hypersensitivity to desventiafaxine succinate, ventafaxine hydrochloride or to any excipients in the Pristiq formulation. **Monoamine Oxidase Inhibitors**-Pristiq must not be used concountiantly in patients taking monoamine oxidase inhibitors (MAOIs) or in patients with have taken MAOIs within the preceding 14 days due to the risk of serious, sometimes fatal, drug interactions with SNRI or SSRI treatment or with other serotonergic drugs. Based on the half-life of desventafaxine, at least 7 days should be allowed after stopping Pristig before starting an MAOI [*see Dosage and Administration*].

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Lett said. "Being able to say, 'We've been monitoring, and we didn't receive a history and physical 53% of the time' is a different discussion than saying, 'You never sent us a history and physical.' '

An appendix in the guidelines lists quality indicators and performance measures for care transitions.

Disclosures: Dr. Lett disclosed having no relevant conflicts of interest. Sanofi-Aventis helped fund distribution of the guidelines, which are available at www.amda.com/tools/clinical/ TOCCPG/index.html.

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3 consecutive on-thorapy visits. In clinical studies, regarding the proportion of patients with sustained hypertension, the following rates were observed: placebo (0.5%), Pristiq 50 mg (1.3%), Pristiq 100 mg (0.7%), Pristiq 200 mg (1.1%), and Pristiq 400 mg (2.3%). Analyses of patients in Pristiq controlled studies who met criteria for sustained hypertension. Anoman Bleeding-SSRis and SWRis can nonserved an in-informationy drugs, warain, and other antoxogulants can add to this risk. Bleeding events. Concomitant use of aspinin, other drugs that affect plateiet funcease in the risk of bleeding syscalated hypertension. And other antoxona duto the risk of bleeding association unorsteroidal main finamemory drugs, warain, and other antoxona duto the risk of bleeding association unorsteroida main personne and the sist of bleeding association with Pristig, herefore, patients with risked intraccular pressure on those at risk of acute narrow-angle glaucoma (angle-closure glaucoma) should be monitored. Acutation of the marketed antidopressants, As with all antidopressants, Pristig and NSAIQS, aspinin, or other drugs that affect plateins with major affective disorder who were treated with other marketed antidopressants, As with all antidopressants, Pristig, and the acutored about the risk of bleeding. Marrow-angle Glaucoma (angle-closure glaucoma) should be monitored. Acutation of Manal Pristig, Pristig, Pristig, Pristig, Pristig, Topomania. Cardiovascular/Derebovascular Disease-Caution is advised in administring Pristig, to patients with a sociation on clinical studies. Serum Cholerston (a.1), Increases in blood pressure and hear rate were observed in clinical studies. Serum Cholerston (a.1), Increases in blood pressure and hear rate were observed in clinical studies. Serum Cholerston (a.1), Increases in blood pressure and haar rate were observed in clinical studies. Serum Cholerston (a.1), Increases in blood pressure and hear rate were observed in clinical studies. Manayeme of serum inglores theores were presented uni of Interstitial lung disease and eosinophilic pneumonia associated with venlafaxine (the parent drug of Pristig) di treated with Pristig who present with progressive dyspnea, cough, or chest discomfort. Such patients ( should undergo a prompt medical evaluation, and discontinuation of Pristig should be considered. ADVERSE REACTIONS: Clinical Studies Experience: The most commonly observed adverse reactions in 6 pristig-treated MDD patients in short-term fixed-does studies (inderdee 2-%) and at least twice the rate the of placebo in the 50- or 100-mg dose groups) were nausea, dizziness, insomia, hyperhidrosis, 6 *Adverse reactions* reported as reasons for discontinuation of treatment. The most common adverse is reactions reported as reasons for discontinuation of treatment. The short-term studies, by up to 8 weeks, were nausea (4%), dizziness, headche and vomiting (2% each), in the long-term study, sup to 8 weeks, were nausea (4%), dizziness, headche and vomiting (2% each), in the long-term study, sup to 8 weeks, were nausea (4%), dizziness, headche and vomiting (2% each), in the long-term study, sup to 8 weeks, were nausea (4%), dizziness, headche and vomiting (2% each), in the long-term study, e, of Pristig-treated MDD patients at any dose in the 8-week, placebo-controlled, fixed-dose, premarketing of clinical studies. In general, the adverser reactions were most threquent in the first week of treatment. Cardiaa discorders: Palpitations, Tachycardia, Blood pressure increased; Sattointestinal discorders: Nausea, Dy of mouth, Darrhea, Constipation, Vomiting, General discorders: and administration site conditions: Fadgue, d' firstig-treated MDD patients is any fixed-for Sattointers: Unany heatitator. Respiratory, thoracic, and administration site conditions: Fadgue, d' firstig-treated study Pristig-treated diverse reactions: Table 4 shows the incidence of subschare. Sattointerse is the study treated study Pristig-treated MDD patients in any fixed-to fissue discorders: Unany heatitator, Respi

26-28 AortaScan 2920 controlled clinical studies with doses of 50-400 mg, systalic orthostalic hypotension (decrease 230 mm Hg from supne to standing position) occurred more frequently in patients 265 years of age receiving Pristi (50%, 7.07) years placebo (23%), 1400, compared to placebox, 652 years of age receiving Pristi (50%, 7.07) years placebox (23%), 1400, compared to placebox, 652 years of age receiving Pristi (50%, 7.07) years placebox (23%), 1400, compared to placebox, 652 years of age receiving Pristi (50%, 7.07) years placebox (23%), 1400, compared to placebox, 652 years of placebox, 750 years, 550 and subcutareous tisse disorders > Anojcedema. DRUG INTERACTONS, Central Nervoux System (CMS)-Active Agents-The risk of using Pristig in combination with other (SNE-active drugs [see Warnings and Precautors (5.13)]. Monoamine Oxidase Inhibitors (MAOIs)-Active Agents-The risk of using Pristig in combination with other (SNE-active drugs [see Warnings and Precautors (5.13)]. Monoamine Oxidase Inhibitors (MAOIs)-Active agents-The risk of using Pristig in combination with other (SNE-active drugs [see Warnings and Precautors (5.13)]. Monoamine Oxidase Inhibitors (MAOIs)-Active agents-The risk of using 10% and 10% [see Contraintications (4.2), Sectonergic Drugs-Based bise and social properties similar to Pristig (SNE) or SSNB, or with a recently been discontinued prior to initiation of an MAOI [see Contraintications (4.2), Sectonergic Drugs-Based Warnings and Precautors (5.2), Drugs that Interfere with Hemostasis (gud Hadisania and coapital Heffets, including interased bieleding, have been reported with SNE) see studies have a stoom that concurrent use of an NSAD or aspin may plentiate this risk of bleeding, Altered anticoaguiant Heffets, including interased bieleding, have been reported with SNE and SNE assitu anticoaguiant Heffets, including and Heffets concurrentiation the theory provide with a drug metabolicated by the specific divide concurentiane of the ASDD or aspin may plentiate this risk of bleedin and SNRIs, including Pristiq, have been associated with cases of clinically significant hyponatremia in elderly patients, who may be at greater risk for this adverse event [see Warnings and Precautions (6.12)], Greater sensitivity of some older individuals cannot be ruled out. **Renal Impairment**. In subjects with renal impairment the clearance of Pristig was decreased. In subjects with severe renal impairment (24-hr CrC < 30 mL/min) and end-stage renal disease, elimination half-lives were significantly prolonged, increasing exposures to Pristig; therefore, dosage adjustment is recommended in these patients [see Dosage and Administration (2.2) and Clinical Pharmacology (12.6) in the full prescribing information]. **Hepatic Impairment**: The mean t<sub>c</sub> changed from approximately 10 hours in healthy subjects and subjects with mill hepatic impairment to 13 and 14 hours in moderate and severe hepatic impairment, respectively. The recommended dose in patients with hepatic impairment is 50 mg/day. Dose escalation above 100 mg/day is not recommended [see Clinical Pharmacology (12.6)].

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