Overcrowded Hospitals Jeopardize Patient Safety

BY ALICIA AULT Contributing Writer

WASHINGTON — Leaders from emergency medicine, hospital and nursing organizations, and insurance companies are looking for ways to make the public—and legislators-more aware of emergency department crowding and its potential impact on patient safety.

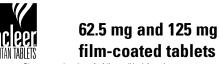
At a roundtable meeting convened by the American College of Emergency Physicians, the agenda also included discussion of what could be done to help stem the growing tide of "boarding" of patients and diversions away from overcrowded emergency departments (EDs).

The meeting was also attended by representatives from the American Hospital Association, the Federation of American Hospitals, the Joint Commission on Accreditation of Healthcare Organizations, the Emergency Nurses Association, and CareFirst BlueCross BlueShield.

Just ahead of the meeting, ACEP issued a survey showing that 69% of Americans believed that EDs are approaching a crisis situation because of overcrowding.

There were 114 million ED visits in 2003, the largest number of visits ever, and an increase of 2 million visits per year from 1993, said Robert Suter, M.D., quoting statistics from the Centers for Disease Control and Prevention.

The number of EDs declined by 14% over the same time period.



Use of TRACLEER* requires attention to two significant concerns: 1) potential for serious liver injury, and 2) potential damage to a fetus.

WARNING: Potential liver injury, TRACLEER* causes at least 3-fold (upper limit of normal; ULN) elevation of liver aminotransferases (ALT and AST) in about 11% of patients, accompanied by elevated bilitubin in a small number of cases. Because these changes are a marker for potential serious liver injury, serum aminotransferase levels must be measured prior to initiation of treatment and then monthly (see WARNINGS: Potential Liver Injury and DOSAGE AND ADMINISTRATION). To date, in a setting of close monitoring, elevations have been reversible, within a few days to 9 weeks, either spontaneously or after dose reduction or discontinuation, and without sequelae. Elevations in aminotransferases require close attention (see DOSAGE AND ADMINISTRATION). TRACLEER* should generally be avoided in patients with elevated aminotransferases, 5 at ULN) at baseline because monitoring liver injury have be more difficult. If liver aminotransferase elevations are accompanied by clinical symptoms of liver injury (such as nausea, vomiting, fever, abdominal pain, jaundice, or unusual lethargy or fatigue) or increases in bilirubin 32 x ULN, treatment should be stopped. There is no experience with the re-introduction of TRACLEER* in these circumstances. CONTRAINDICATION: Pregnancy. TRACLEER* (bosentan) is very likely to produce major birth defects if used by pregnant women, as this effect has been seen consistently when it is administered to animals (see CONTRAINDICATIONS). Therefore, pregnancy must be excluded before the start of treatment with TRACLEER* and prevented thereafter by the use of a reliable method of contraception. Hormonal contraception in the case of contraception because these may not be effective in patients receiving TRACLEER* every excessions. Drug Interactions). Therefore, effective contraception must be practiced. Monthly pregnancy tests should be obtained.

Because of potentia

NDICATIONS AND USAGE: TRACLEER* is indicated for the treatment of pulmonary arterial hypertension in patie WHO Class III or IV symptoms, to improve exercise ability and decrease the rate of clinical worsening.

CONTRAINDICATIONS: TRACLEER* is contraindicated in pregnancy, with concomitant use of cyclosporine A, with co-administration of glyburide, and in patients who are hypersensitive to bosentan or any component of the medication.

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CONTRAINDICATIONS: TRACLEER* is contraindicated in pregnancy, with concomitant use of cyclosporine A, with co-doministration of glyburide, and in patients who are hypersensitive to bosentan or any component of the medication. Pregnancy Category X. TRACLEER* is expected to cause fetal harm if administered to pregnant women. The similarity of malformations induced by bosentan and those observed in endothelin-1 knockut mice and in animals treated with other endothelin receptor antagonists indicates that treatogenicity is a class effect of these drugs. There are no data on the use of TRACLEER* in pregnant women. TRACLEER* should be started only in patients known not to be pregnant. For female patients of childbearing potential, a prescription for TRACLEER* should not be issued by the prescriber unless the patient assures the prescriber that she is not sexually active or provides negative results from a urine or serum pregnancy test should be obtained monthly in women of childbearing potential taking TRACLEER*. The patient must be advised that if there is any delay in onset of menses or any other reason to a suspect pregnancy, she must notify the physician immediately for pregnancy testing. If the pregnancy testing is positive, the physician and patient must discuss the risk to the pregnancy and to the fetus.

WARNINGS: Potential Liver Injury: Elevations in ALT or AST by more than 3 x ULN where observed in 11% of bosentan-treated patients (N = 680) compared to 2% of placebot-treated patients (N = 680) compared to 2% of placebot-treated patients (N = 680) compared to 2% of placebot-treated patients (N = 680) compared to 2% of placebot-treated patients (N = 680) compared to 3 x ULN with a marker for potential serious liver injury. Elevations of AST and/or ALT associated with bosentan are dose-dependent, occur both early and late in treatment, usually progress slowly, are typically asymptomatic, and to date have been

urne or serum pregnancy testing and of avoidance of pregnancy. The physician should discuss options for effective contraception and measures to prevent pregnancy with their premale patients. Input from a gynecologist or similar expert on adequate contraception should be sought as needed.

Prug Interactions: Bosentan is metabolized by CYP2C9 and CYP3A4. Inhibition of these isoenzymes may increase the plasma concentrations of bosentan is an inducer of CYP3A4 and CYP2C9. Consequently, plasma concentrations of drugs metabolized by these two isoenzymes will be decreased when TRACLEER* is co-administered. Contraceptives: Co-administration of bosentan and the oral hormonal contraceptive Ortho-Novum@produced decreases of norethindrone and ethinyl estradiol levels by as much as 56% and 65%, respectively, in individual subjects. Therefore, hormonal contraception alone when taking TRACLEER* (Cyclosporine A (see During the first day of concentration, trough contraception alone when taking TRACLEER* (Cyclosporine A (see CONTRAINDICATIONS). Tacrollar administration, trough contraception alone when taking TRACLEER* (Cyclosporine A (see CONTRAINDICATIONS). Tacrollarius: Co-administration of acrollimus and bosentan has not been studied in man. Co-administration of tacrolimus and bosentan resulted in markedly increased plasma concentrations been studied in man. Co-administration of tacrolimus and bosentan resulted in markedly increased plasma concentrations of bosentan in a nimals. Caution should be exercised if tacrolimus and bosentan resulted in markedly increased plasma concentrations of obsentan in a nimals. Caution should be exercised in tacrolimus and bosentan resulted in markedly increased plasma concentrations of other oral hypoglycemic agents should be considered. Bosentan is also expected to reduce plasma concentrations of other oral hypoglycemic agents should be considered. Bosentan is also expected to reduce plasma concentrations of other oral hypoglycemic agents should be considered. Bosentan is also expected to red

Carcinogenesis, Mutagenesis, Impairment of Fertility: Two years of dietary administration of bosentan to mice produced an increased incidence of hepatocellular adenomas and carcinomas in males at doses about 8 times the maximum recommended human dose [MRHD] of 125 mg b.i.d., on a mg/m² basis. In the same study, doses greater than about 32 times the MRHD were associated with an increased incidence of colon adenomas in both males and females. In rats, dietary administration of bosentan for two years was associated with an increased incidence of brain astrocytomas in males at doses about 16 times the MRHD. Impairment of Fertility/Testicular Function: Many endothelin receptor antagonists have profound effects on the histology and function of the testes in animals. These drugs have been shown to induce atrophy of the seminiferous tubules of the testes and to reduce sperm counts and male fertility in rats when administered for longer than 10 weeks. Where studied, testicular tubular atrophy and decreases in male fertility observed with endothelin receptor antagonists appear irreversible. In fertility studies in which male and female rats were treated with bosentan at oral doses of up to 30 times the MRHD on a mg/m² basis, no effects on sperm court, sperm motility, mating performance or fertility were observed. An increased incidence of testicular tubular atrophy was observed in rats given bosentan orally at doses as low as about 4 times the MRHD for two years but not at doses as high as about 50 times the MRHD. There are no data on the effects of bosentan or other endothelin receptor antagonists not esticular function in man.

Pregnancy, Teratogenic Effects: Category X

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SPECIAL POPULATIONS: Nursing Mothers: It is not known whether this drug is excreted in human milk, Because many drugs are excreted in human milk, breastfeeding while taking TRACLEER® is not recommended. Pediatric Use: Safety and efficacy in pediatric patients have not been established. Use in Elderly Patients: Clinical experience with TRACLEER® in subjects aged 65 or older has not included a sufficient number of such subjects to identify a difference in response between elderly and younger patients.

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ADVERSE REACTIONS: Safety data on bosentan were obtained from 12 clinical studies (8 placebo-controlled and 4 open-label) in 777 jeasients with pulmonary arterial hypertension, and other diseases. Treatment discontinuations due to adverse events other than those related to pulmonary hypertension during the clinical trials in patients with pulmonary arterial hypertension were more frequent on bosentan (5%, 8/165 patients) than on placebo (3%, 2/80 patients). In this database the only cause of discontinuations > 1%, and occurring more often on bosentan was abnormal liver function. In placebo-controlled studies of bosentan in pulmonary arterial hypertension and for other diseases (primarily chronic heart failure), a total of 677 patients were treated with bosentan at daily doses ranging from 100 mg to 2000 mg and 289 patients were treated with placebo. The duration of treatment ranged from 4 weeks to 6 months. For the adverse drug reactions that occurred in B 3% of bosentan-treated patients, the only ones that occurred more frequently on bosentan than on placebo (B 2% difference) were headache (16% vs. 13%), (lisushing (7% vs. 2%), abnormal hepatic function (6% vs. 2%), leg edema (5% vs. 1%), and anemia (3% vs. 1%). Additional adverse reactions that occurred in > 3% of bosentan-treated pulmonary arterial hypertension patients were: nasopharyngitis (11% vs. 8%), hypotension (7% vs. 4%), palpitations (5% vs. 1%), dyspepsis (4% vs. 0%), edema (4% vs. 3%), fatigue (4% vs. 1%), and pruritus (4% vs. 0%). Post-marketing experience: hypersensitivity, rash.

hypersensitivity, rash. Long-term featurent: The long-term follow-up of the patients who were treated with TRACLEER® in the two pivotal studies and their open-label extensions (N=235) shows that 93% and 84% of patients were still alive at 1 and 2 years, respectively, after the start of treatment with TRACLEER®. These estimates may be influenced by the presence of epoprostenol treatment, which was administered to 43/235 patients. Without a control group, these data must be interpreted cautiously and cannot be interpreted as an improvement in survival.

Special Considerations: Patients with Congestive Heart Failure (CHF): Based on the results of a pair of studies with 1613 subjects, bosentan is not effective in the treatment of CHF with left ventricular dysfunction.

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OVERDOSAGE: Bosentan has been given as a single dose of up to 2400 mg in normal volunteers, or up to 2000 mg/day for 2 months in patients, without any major clinical consequences. The most common side effect was headache of mild to moderate intensity. In the cyclosporine A, trough plasma concentrations of bosentan increased 30-fold, resulting in severe headache, nausea, and vomiting, but no serious adverse events. Mild decreases in blood pressure and increases in heart rate were observed. There is no specific experience of overdosage with bosentan beyond the doses described above. Massive overdosage may result in pronounced hypotension requiring active cardiovascular support.

DOSAGE AND ADMINISTRATION: TRACLEER® treatment should be initiated at a dose of 62.5 mg b.i.d. for 4 weeks and then increased to the maintenance dose of 125 mg b.i.d. Doses above 125 mg b.i.d. did not appear to confer additional benefit sufficient to offset the increased risk of liver injury. Tablest should be administered morning and evening with or without food.

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ALT/AST levels	Treatment and monitoring recommendations
> 3 and A5 x ULN	Confirm by another aminotransferase test; if confirmed, reduce the daily dose or interrupt treatment, and monitor aminotransferase levels at least every 2 weeks. If the aminotransferase levels return to pre-treatment values, continue or re-introduce the treatment as appropriate (see below).
> 5 and A8 x ULN	Confirm by another aminotransferase test; if confirmed, stop treatment and monitor aminotransferase levels at least every 2 weeks. Once the aminotransferase levels return to pre-treatment values, consider re-introduction of the treatment (see below).
> 8 x ULN	Treatment should be stopped and reintroduction of TRACLEER® should not be considered. There is no experience with re-introduction of TRACLEER® in these circumstances.

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If TRACEER* is re-introduced it should be at the starting dose; aminotransferase elevels should be checked within 3 days and thereafter according to the recommendations above. If liver aminotransferase elevations are accompanied by clinical symptoms of liver injury (such as nausea, owniting, fever, abdominal pain, jaundice, or unusual letharqy or fatigue) or increases in bilirubin B2 x ULN, treatment should be stopped. There is no experience with the re-introduction of TRACLEER* in these circumstances. Use in Women of Child-bearing Potential TRACLEER* reatment should only be initiated in women of child-bearing potential. TRACLEER* reatment should only be initiated in women of child-bearing potential readments of the sought as needed. United or serum pregnancy tests should be obtained monthly in women of childbearing potential taking TRACLEER*. Dosage Adjustment in Renally Impaired Patients. The effect of renal impairment on the pharmacokinetics of bosentian is small and does not require dosing adjustment. Dosage Adjustment in Geriatric Patients: Clinical studies of TRACLEER* did not include sufficient numbers of subjects aged 65 and older to determine whether they respond differently from younger subjects. In general, caution should be exercised in dose selection for elderly patients given the greater frequency of decreased hepatic, renal, or cardiac function, and of concomitant disease or other drug therapy in this age group. Dosage Adjustment in Hepatically Impaired Patients: The influence of liver impairment on the pharmacokinetics of TracLEER* is been evaluated. Because there is in vivo and in vitro evidence that the main route of excretion of TRACLEER* is been evaluated. Because there is in vivo and in vitro evidence that the main route of excretion of TRACLEER* is been evaluated. Because there is in vivo and in vitro evidence that the main

STORAGE: Store at 20°C – 25°C (68°F – 77°F). Excursions are permitted between 15°C and 30°C (59°F and 86°F). [See USP Controlled Room Temperature].

Reference: 1. Zimmerman H.J. Hepatotoxicity - The adverse effects of drugs and other chemicals on the liver. Second ed. Philadelphia: Lippincott, 1999.

Prilladepina: Lippincoti, 1999.

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The most significant contributor to overcrowding is the practice of boarding, in which patients who've been designated as inpatients aren't admitted because of a backup in the hospital, said Dr. Suter, an associate professor at the University of Texas Southwestern Medical Center. They end up waiting in ED hallways or acute beds. In the poll, 77% of those surveyed said boarding should only be used as a last resort in extreme cases, such as a natural disaster or epidemic.

The backlog of ED patients often leads hospitals to divert ambulances to other facilities. Of the poll respondents, 55% said they were concerned about diversion; 35%

The backlog of **ED** patients often leads hospitals to divert ambulances to other facilities; 55% of the poll respondents were concerned about diversion.

of emergency medicine physicians said diversion was happening at their practice location. Hospitals are reporting a similar crowding crunch. In the AHA's 2005 Survey of Hospital Leaders, 69% of urban hospitals, 33% of rural hospi-

tals, 79% of teaching hospitals, and 43% of nonteaching hospitals report that their EDs are at or over capacity, said Carolyn Steinberg, vice president of health trend analysis at the AHA.

Among all hospitals, 40% said they had been on diversion in the last year; 70% of urban hospitals and 74% of teaching hospitals had to divert ambulances.

The main reason for diversion was a lack of critical care beds, cited by 44% of hospitals. Other reasons cited included: an overcrowded ED (23%), a lack of general acute care beds (13%), staff shortages (9%), and a lack of specialty physician coverage (5%).

Patient boarding threatens the safety of patients and workers, and puts patients in undignified and unacceptable positions, said Bruce Auerbach, M.D., vice president and chief of emergency and ambulatory services at Sturdy Memorial Hospital in Attleboro, Mass. The roundtable group agreed on some operational solutions for hospitals, including creating a protocol for how to cope when an ED is at full capacity; creating observation or discharge holding units to help manage patient flow; working with administration to better manage the flow of inpatient elective surgery; and creating a community-wide diversion strategy so that the practice is used sparingly.

Diversion should not be eliminated entirely, the attendees agreed, in that it allows psychological relief for staff who are under stress and is sometimes necessary for instance, with large numbers of casualties from natural disasters or accidents.

The attendees also urged policymakers to fully fund Medicaid, provide better access to quality care for the mentally ill, consider more pay-for-performance-based incentives, and increase EDs' spending from Homeland Security Department funds. ■