

# The demands of cancer survivorship: the who, what, when, where, why, and how

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**W**ith an exponential increase in the number of cancer survivors over the past few decades, we have an opportunity and responsibility to effectively manage cancer survivors across the continuum of cancer care. The delivery of survivorship care requires realistic deliverables with defined outcomes that focus on cost, impact on disease management and prevention, and integration within a health care delivery model. Building a framework using defined time-points and definitions can be helpful. Due to the complex nature of delivering cancer survivorship care, it is necessary to establish collaborations with specialty providers including cardiologists, reproductive specialists, endocrinology, ophthalmology, allied health professionals and cancer rehab, to name a few. Strengthening relationships with primary care providers will enhance the transition from cancer care to primary care. Essential tools to help fulfill these goals and achieve national standards include using expert recommended treatment summaries and survivorship care plans. These tools support a shared care model with the goal of high quality, coordinated healthcare for the survivorship population. With limited evidence to guide the delivery of survivorship care and national standards looming, how do we meet the demands of cancer survivorship? This article explores the “the who, what, when, where, why and how?” of cancer survivorship care.

## Who are cancer survivors?

According to the National Coalition for Cancer Survivorship, a cancer survivor “is anyone who has been diagnosed with cancer – from the time of

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diagnosis and for the balance of his or her life.”<sup>1</sup> This definition helps to provide an identity to those diagnosed with cancer, however, many patients with advanced disease may not identify as a cancer survivor. At present, there are close to 14 million cancer survivors with a projected 18 million by 2022. The 5-year relative survival rate for all cancers diagnosed between 2002 and 2008 is 68%, up from 49% in 1975-1977, primarily due to improvements in early detection and more effective therapeutic options.<sup>2</sup>

## Who delivers care to cancer survivors?

Survivorship care is by nature multidisciplinary and ideally provided using a shared-care approach.<sup>3</sup> The central locus of control is the survivor, who must be empowered with information and resources to employ self-management strategies and play an active role in their health care. The cancer care team may include an oncologist, surgeon, radiation oncology, midlevel providers, nurses, allied health professionals, supportive care services, and caregivers, along with other specialty and primary care providers. This complex system requires coordination and communication among providers and with the survivor. During the acute phase of treatment, the cancer care team assumes more responsibility but over time, this transitions back to primary care. Initiatives to incorporate elements of cancer survivorship into postgraduate training and continuing medical education are essential to develop a workforce equipped to manage the ongoing needs of cancer survivors.<sup>4-6</sup>

## What is survivorship care?

Survivorship care often refers to the posttreatment phase of the cancer care trajectory. Survivorship care is dynamic and aims to meet each survivors’

**TABLE 1** Physical and psychosocial effects of cancer<sup>3</sup>

<i>Physical</i>	
<b>Long-term</b>	<b>Late</b>
Fatigue	Second primary cancer
Endocrine issues	Cardiac or pulmonary dysfunction
Infertility	Osteoporosis/endocrine issues
Cognitive impairment	Cognitive impairment
Neuropathy	Cataracts
Change in weight (loss or gain)	Weight gain
Organ problems	Lymphedema
Chronic pain	Oral health issues
Sexual health issues	Sexual health issues
<i>Psychosocial and existential, long-term and late</i>	
Psychological, depression, anxiety (fear of recurrence), isolation, altered body image	
Social, changes in interpersonal relationships, concerns about health insurance, job change/loss, return to work/school, financial burden	
Existential, sense of purpose or meaning, role of religion, hope, appreciation of life, uncertainty	

unique physical, social, psychosocial and spiritual needs. Meeting those needs includes identifying and managing long-term and late side effects of treatment. Long-term side effects of treatment (chemotherapy, surgery, radiation therapy) include those identified during diagnosis and treatment, and may persist post-acute treatment.<sup>7</sup> Most long-term side effects lessen over time. Late side effects are identified once acute treatment is completed and might occur a few months or years post treatment. Examples of physical long-term and late effects of cancer and psychological, social, and existential long-term and late effects are listed in Table 1.

### When is survivorship care delivered?

Survivorship care generally refers to a distinct phase in the cancer care trajectory and into long-term posttreatment care (Figure 1).<sup>8</sup> The model described by the Institute of Medicine (IOM) presents survivorship care during the disease managed or disease free interval of the continuum of cancer care.<sup>3</sup> However, the trajectory has been modified to describe how delivering education and preventive strategies during the acute treatment phase may provide early intervention and mitigation. In addition, the figure highlights an opportunity to address the unmet needs of

survivors with advanced disease under the umbrella of survivorship care.

Building a framework using defined time-points and definitions, and utilization of resources and costs can be helpful. For example, standardizing follow-up visits within 3 months of ending treatment to include a treatment summary and initial survivorship care planning can help meet American Society of Clinical Oncology's (ASCO's) Quality Oncology Practice Initiative (QOPI) standards and can facilitate the management of survivorship-related issues and enhance communication.<sup>9</sup>

### Where is survivorship care delivered?

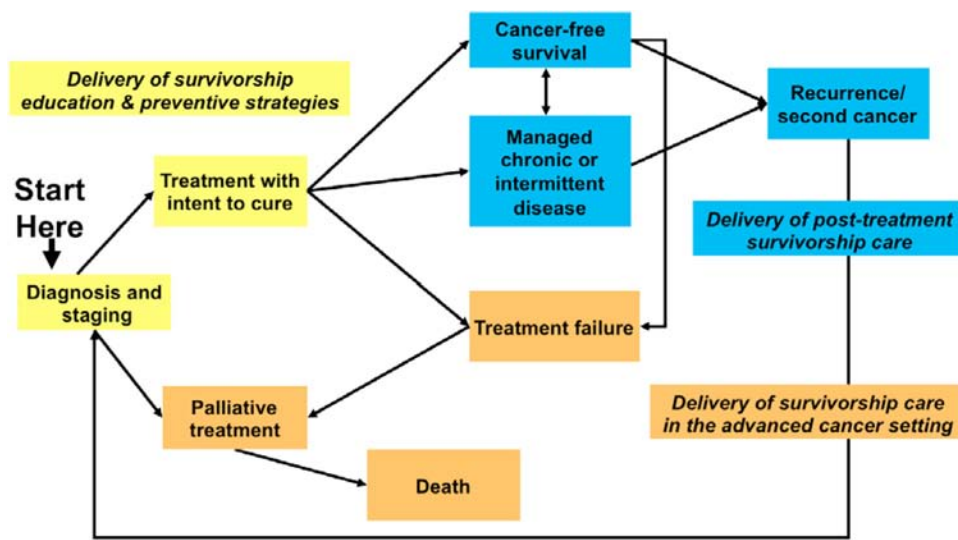
There have been numerous articles written highlighting delivery models of care and the need to standardize the delivery of care. Very little data to date highlights outcomes of the delivery of survivorship care and what is really looks like in practice. Table 2 provides a comprehensive overview of survivorship care models of delivery. The challenge with choosing a single delivery model may be complicated by the individual needs of the survivor. If we are providing personalized survivorship care, organizations may try and align with a single model of delivery, but maintain the flexibility to meet the individual survivors' needs. Therefore, in order to assess the impact of survivorship care, focusing on defined outcomes (including patient centered outcomes and costs) might make more sense than on the model of delivery itself.

Also, conceptualizing cancer survivorship using the chronic health care model (similar to the management of cardiovascular disease and diabetes),<sup>10</sup> can provide necessary framework for the delivery of survivorship care. This may also include incorporation of the oncology patient centered medical home<sup>11</sup> and other models of delivery that focus on patient centered outcomes and coordinated care.

### Why do we need to deliver survivorship care?

The impact of cancer has been the focus of research in both pediatric and adult populations. With a critical mass of cancer survivors and evidence to support the ongoing needs of cancer survivors, expert consensus recommendations have been developed to guide the delivery of care to cancer survivors. In 2005, the IOM highlighted that survivorship care is a neglected phase of the cancer care trajectory. Also, providers lack education and training to manage cancer survivors. Additional barriers to care include fragmentation and limited evidence-based guidelines to direct follow-up care (Figure 2).

Recent clinical practice guidelines developed by evidence based expert consensus were released by the National Comprehensive Cancer Network (NCCN) on



**FIGURE 1** Cancer care trajectory. Adapted from the Institute of Medicine. From *Cancer Patient to Cancer Survivor: Lost in Translation*. [http://www.nap.edu/catalog.php?record\\_id=11468](http://www.nap.edu/catalog.php?record_id=11468). Accessed July 25, 2011.<sup>19</sup>

Survivorship (Version 1/2013).<sup>12</sup> These guidelines cover topics including assessment for anxiety and depression, cognitive function, exercise, fatigue, immunizations and infections, pain, sexual function, and sleep disorders. These guidelines are designed to provide a framework for general survivorship care and management and are not intended to provide specific guidelines on the surveillance and follow-up requirements for a survivor's primary care. In addition, the Children's Oncology Group and ASCO both provide evidence consensus recommendations for clinical practice guidelines for certain types of cancer. These practice guidelines, along with cancer screening guidelines and health promotion from organizations including the American Cancer Society, serve as part of a comprehensive framework in the delivery of survivorship care. Having access to guidelines and recommendations promotes the delivery of patient centered, coordinated care, and requires ongoing evaluation of outcomes.

### How is survivorship care delivered?

Organizations including ASCO<sup>9</sup> and the American College of Surgeons Commission on Cancer Program Standards for 2012 (implementation by 2015)<sup>13</sup> have encouraged the use of treatment summaries and care plans to address the gap of communication and coordination of care. These tools should be integrated into the electronic health record and provide a convenient way to store information about the type and stage of cancer, cancer treatment, and follow-up care. In addition, these tools require a health care delivery system to make the plan become a reality. Survivorship care is often delivered using

one of the models described in Table 2. However, as many who practice survivorship care know, one size does not fit all. It is common to use a central framework for workflow but maintain flexibility to meet the individual needs of survivors based on comorbidities, risk of recurrence, access to resources, geographic area, just to name a few.

For example, at the University of Kansas Cancer Center,<sup>14</sup> the delivery of survivorship care is integrated within the current clinical setting. This includes disease specific survivorship clinics within the academic medical center and a general survivorship clinic within the community practice setting. The delivery of treatment summaries and care plans, and continuity of care, is primarily delivered by midlevel providers.

Transition to the survivorship continuity clinic is based on risk stratification, with those at lowest risk of recurrence and late effects transitioning earlier than those at highest risk. There is a focus on maintaining a relationship with primary care, which is vital for shared care delivery or ultimate transition to primary care.

Continuing medical education and training is facilitated using multiple tools. To provide instruction among mid-level providers, a train-the-trainer model is used to share workflow and documentation within the EHR, delivery of care, access to resources, use of navigation, and so on. In addition, we have built an e-learning platform, [www.cancersurvivorshiptraining.com](http://www.cancersurvivorshiptraining.com),<sup>5</sup> which provides cancer care providers and collaborating health care professionals with access to expert developed continuing medical education on topics of cancer survivorship, regardless of geographic or practice location.

Lastly, it is important to develop referrals to specialists, including but not limited to cardio-oncology, sexual medicine, cancer rehabilitation, support services, and community resources. This shared care delivery will provide the necessary health care delivery model to manage the ongoing needs of cancer survivors.

### Summary

Incorporating survivorship care into practice is not an easy undertaking, but a necessary one. With the growing demands of cancer survivorship, we are provided with an opportunity to develop an infrastructure to manage cancer survivors across the continuum of cancer

**TABLE 2** Models of survivorship care

Model	Provider	Clinic character	Common use
<i>Community practice setting</i>			
Adult follow-up clinic	MD, MLP	Independent or part of multidisciplinary team	Meet the needs of a specific survivor population <sup>18</sup>
Nurse-led	Nurse practitioner(primary care, women's health, pediatric, oncology) Nurse-managed health center <sup>15</sup>	Comprehensive, long-term Rural and research settings <sup>19</sup>	Survivors of childhood cancers Long-term continuity of care
General survivorship clinic/comprehensive	MLP in collaboration with physician or oncologist	Referral for services or to specialists	All tumor types <sup>18</sup>
Community-based survivorship	Family practice, internal medicine, pediatric	Referrals to specialists when needed	Young childhood cancer survivors <sup>17</sup>
Integrated community onc practice	Oncologist, MLP	Community cancer center with survivorship clinic	All tumor types <sup>4</sup>
<i>Academic setting</i>			
Disease-based/disease-specific	Oncologist, MLP	Academic setting/oncology based <sup>17</sup> Can be costly and requires large patient population <sup>18</sup>	Breast, prostate, survivors of childhood cancers <sup>17</sup>
Treatment-based	Specific oncology provider: radiation therapy; transplant	Academic setting/oncology based	Any tumor type <sup>17</sup>
Multidisciplinary	Multiple providers: survivor sees multiple providers often on same day	Nurse navigator to coordinate care Complex and resource intense	Pediatric survivorship clinics <sup>18</sup> Disease specific
Integrated survivorship follow-up clinics	Expert oncology nurse, MLP	Care provided in a single location Holistic and coordinated approach Separation of survivorship care from routine care Academic setting	Any tumor type <sup>3</sup>
Longitudinal academic	Oncologist, MLP	Survivors transitioned 1-5 years after completion of therapy	Any tumor type Lower risk of recurrence
Consultative clinic	Oncologist, MD, MLP	One-time comprehensive visit Provider develops treatment summary and care plan, reviews recommended surveillance as well as health promotion and disease prevention Ongoing care provided by original oncology team and/or primary care	Any tumor type <sup>18</sup>
Pediatric long-term follow-up clinics	MD, MLP	Late side effects (including second cancers) clinic Children's hospital setting Survivors transition to an adult medical setting Can be multidisciplinary	Pediatric cancer <sup>18</sup>
Tertiary of care/cancer survivorship clinic	Oncologist, MLP	Late effects clinic Consultative or ongoing survivorship care Specialized centers/hospitals Hematology/oncology treatment centers	Any tumor type <sup>16</sup>
<i>Shared/primary care setting</i>			
Shared care	Shared responsibility between oncologist and PCP Each provider has distinct role in care and disease management <sup>15</sup> Providers from separate organizations with existing boundaries <sup>3</sup>	Oncologists address oncology related issues: <sup>18</sup> provide guidance and treatment in area of expertise and communicate with PCP <sup>3</sup> Survivor is seen periodically by oncologist and cofollowed by PCP for primary care needs/comorbidities, screening and prevention of other cancers <sup>17</sup> Survivor followed by oncology for a set time period then transitions entirely to PCP	Any tumor type
Transition to primary care	PCP	Survivors transitioned after treatment Transition may be based on risk stratification: low risk of recurrence or late effects transitioned soon after treatment ends Oncologists provide information to PCP about late effects management and surveillance Requires effective and ongoing communication with oncologist	Any tumor type Survivors with a low risk for recurrence <sup>18</sup>
Oncologist primary care	Oncologist	Oncologist takes on role of PCP Less common	Any tumor type <sup>15</sup>

Abbreviations: MLP, midlevel provider; PCP, primary care provider.



**FIGURE 2** Barriers to delivering cancer survivorship care.<sup>3,4,19</sup>

care. This includes developing definitions, implementing workflow, working through models of delivery and collaboration among providers, EHR developed treatment summaries and care plans, shared care with specialists and primary care, and ongoing evaluation. With limited evidence to support these efforts, not only is collaboration and evaluation essential, so is our need to depend on technology to develop workflows, aggregate treatment history, build survivorship care plans, communicate between providers, and satisfy meaningful use.

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