Letters to the Editor

The Journal welcomes Letters to the Editor; if found suitable, they will be published as space allows. Letters should be typed double-spaced, should not exceed 400 words, and are subject to abridgment and other editorial changes in accordance with journal style.



Post-Vasectomy Aspermia

To the Editor:

The following comments concern the Self-Assessment in Family Practice which appeared in your Journal in August 1977 (J Fam Pract 5:295, 1977). For Question A. part 2:- The correct answers given for after-care of a vasectomy were:

- B. The post-vasectomy patient must be considered potentially fertile for at least four months post-operatively.
- C. One negative sperm count confirms that subsequent unprotected intercourse is "safe."

I would like to suggest another answer: A negative specimen after ten ejaculations.

I have found in examining specimens from patients that I have operated upon that it is not time but the interrupting of the source and the emptying of the reservoir that are the essential factors of sterility. A negative specimen proves that the patient is sterile and that the operation was successful. This usually requires six to eight ejaculations. After removing one inch of the vas deferens and burying one end by a purse-string suture, the opportunity for recanalization should be eliminated. It is the procedure and the emptying of the stored supply, not the amount of time, that are the essential factors.

Harry E. Mayhew, MD Professor and Chairman Department of Family Medicine Medical College of Ohio Toledo, Ohio

The Problem Patient and the **Problem Doctor**

To the Editor:

The article. The Problem Patient and The Problem Doctor or Do Quacks Make Crocks? (Kuch JH, Schuman SH, Curry HB: J Fam Pract 5:647, 1977) contains much of value. If we consider health to be more than the absence of physical disease it is essential that family physicians and others doing primary care be prepared to work constructively with "problem patients." It was particularly gratifying to see the author's emphasis on

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identifying such patients in adolescence or early adult life rather than waiting until middle age.

At the same time I wonder if the implications of the phrase "Ouacks Make Crocks" are accurate and fair. In my limited experience the physicians most likely to be manipulated by patients are those who have a strong desire to please but whose medical educations were deficient in behavioral sciences. They want to be helpful but are hung up on the organic medical model. If one can generalize from this experience it would seem that the appropriate corrective response lies in the area of continuing medical education directed toward self-understanding and insight into patient behavior. The use of pejorative labels only clouds the issues and impedes corrective action.

Robert D. Gillette, MD
Director
Riverside Family Practice Center
Toledo, Ohio

Management of Problem Patients

To the Editor:

I read Dr. Arthur B. Schuller's article "About the Problem Patient" (*J Fam Pract 4:653, 1977*) with great interest. I have used Dr. Schuller's method of dealing with patients in my practice and have

found it very effective. However, I am concerned with the implication of the article that only severely pathological physician-patient relationships be considered as needing this approach.

believe that mismatched physician-patient expectations are a common occurrence and that Dr. Schuller's method can and should be used prophylactically long bepathological relationships reach the point described in his article. The makeups of the physician and the patient determine the messages that will be communicated between them when their expectations are not being met. Some patients will provide the physician with obvious clues, verbal or nonbal; some patients will provide the physician with essentially no clues. The majority of patients, however, fall in the middle ground and the physician, if he "tunes into" this problem, will find them indicating, albeit subtly, that their expectations are not being met. It is my contention that as soon as the physician senses any signs that the patient's expectations are not being met, that specific issue should be raised. In other words, the expectations should be clarified. (The physician should make no assumptions about a patient's expectations and should minimize his own even though he has been trained otherwise, ie, to make diagnoses and to expect to effect a cure.)

Although this approach is difficult and initially time-consuming, I think that physicians who are willing to try it will find that they have few "problem patients" similar to those described in Dr. Schuller's article and will find it well worth their time.

Michael F. Mascia, MD, MPH Bridgton Family Medical Center Bridgton, Maine

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